

**Send application to:**  
 FRISVAR  
 Ellevio AB  
 20716605  
 110 05 Stockholm

**Payee:**  
 Ellevio AB (publ)  
 104 51 Stockholm  
 Org nr 556037-7326

### Customer information (printed on your invoice)

|                                       |                                          |             |
|---------------------------------------|------------------------------------------|-------------|
| First name and surname   Company name | SWE Social Security no. *   Org nummer** | Customer ID |
|---------------------------------------|------------------------------------------|-------------|

### Do you wish to receive your invoice to your email address?

Fill in your email address (make sure it is readable)

### Third-Party Bill-Pay Setup - Is the bill going to be paid by a third party?

If the Direct Debet (Autogiro) is to be charged to an account held by another part than the customer, please fill in below information.

|                                       |                                                 |
|---------------------------------------|-------------------------------------------------|
| First name and surname   Company name | SWE Social Security no. *   Company Reg. no. ** |
| Signature of the account holder       | Place and Date                                  |

\* If you do not have a Swedish social security number please contact your Swedish bank and ask for instructions for how to setup Autogiro without using a social security number.  
 \*\* An authorized signatory is required for legal entities, please attach power of attorney.

### Account Information

|                                                                                                          |                                                                                                                                                                                                                   |
|----------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Clearing number (4 number, Swedbank 5 numbers)                                                           | Account number                                                                                                                                                                                                    |
| <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> |
| Bank                                                                                                     |                                                                                                                                                                                                                   |

### Delivery Site information (printed on your invoice)

Choose one of two options

**This mandate form for Direct Debit (Autogiro) applies to all delivery sites**  
 By choosing this alternative please refrain from filling out Delivery Site IDs below.

**This application form for Direct Debit (Autogiro) applies to specified delivery sites**  
 Fill in Delivery Site ID below (18 numbers)

\_\_\_\_\_

\_\_\_\_\_

Place and Date \_\_\_\_\_ Customer Signature \_\_\_\_\_

The undersigned ("the payer"), consents to payment being made by withdrawal from the account indicated or an account indicated by the payer at a later time on request of the indicated payee for payment to the payee on a certain date ("the due date") through Autogiro. The payer consents to processing of personal data provided in this mandate being handled by the payer's payment service provider, the payee, the payee's payment service provider and Bankgirot AB for the administration of the service. Personal data managers for this personal data processing are the payer's payment service provider, the payee and the payee's payment service provider. The payer may at any time request to receive access to or correction of the personal data by contacting the payer's payment service provider. Further information regarding the processing of personal data in connection with payments may be found in the terms and conditions for the account and in the agreement with the payee. The payer can at any time revoke his or her consent, which concludes the service in its entirety.

## Terms and Conditions

### Valid from 2014-11-01

#### General

Autogiro is a payment service that means that payments are carried out from the payer's account on the initiative of the payee. For the payer to be able to pay through Autogiro, the payer must provide his or her consent to the payee that the payee may initiate payments from the payer's account. In addition, the payer's payment service provider (e.g. bank or payment institution) must approve that the account can be used for Autogiro and the payee must approve of the payer as a user of Autogiro.

The payer's payment service provider is not obliged to check the authorisation of or notify the payer of requested withdrawals in advance. Withdrawals are charged to the payer's account in accordance with the rules that apply at the payer's payment service provider. The payer receives notification of withdrawals from his or her payment service provider. On request of the payer, the mandate can be transferred to another account with the payment service provider or to an account with another payment service provider.

#### Definition of banking business day

A banking business day refers to all days except Saturday, Sunday, Midsummer's Eve, Christmas Eve or New Year's Eve or another public holiday.

#### Information on payment

The payer will be notified by the payee of the amount, due date and means of payment no later than eight banking business days before the due date. This can be notified prior to every individual due date or on one occasion concerning several future due dates. If the notification refers to several future due dates, the notification must be made no later than eight banking business days before the first due date. However, this does not apply to cases in which the payer has approved the withdrawal in conjunction with a purchase or order of a product or service. In such a case, the payer receives a notice from the payee regarding the amount, due date and means of payment in conjunction with the purchase and/or the order. By signing this mandate, the payer provides his or her consent to payments covered by the payee's notification in accordance with this section being carried out.

#### Sufficient funds must be available in the account

The payer must ensure that sufficient funds are available in the account no later than 12:01 a.m. on the due date. If the payer does not have sufficient funds in the account on the due date, it may mean that payments cannot be carried out. If sufficient funds are unavailable for payment on the due date, the payee may make additional withdrawal attempts during the coming banking business days. The payer can receive information from the payee upon request regarding the number of withdrawal attempts.

#### Stop payment (revocation of payment order)

The payer may stop a payment by contacting either the payee no later than two banking business days before the due date or his or her payment service provider no later than the banking business day before the due date at the point in time indicated by the payment service provider.

If the payer stops a payment as per the above, it means that the current payment is stopped on a single occasion. If the payer wants all future payments initiated by the payee to be stopped, the payer must revoke the mandate.

#### Mandate's period of validity, revocation

The mandate is valid until further notice. The payer has the right to revoke the mandate at any time by contacting the payee or his or her payment service provider. In order to stop payments not yet carried out, the notice of the revocation of the mandate must be received by the payee no later than five banking business days before the due date or be received by the payer's payment service provider no later than the banking business day before the due date at the point in time indicated by the payment service provider.

#### The right for the payee and the payer's payment service provider to end the connection to Autogiro

The payee has the right to end the payer's connection to Autogiro 30 days after the payee has notified the payer thereof. However, the payee has the right to immediately end the payer's connection to Autogiro if the payer on repeated occasions does not have a sufficient account balance on the due date, if the account to which the mandate pertains is closed or if the payee deems that the payer should not participate in Autogiro for another reason.

The payer's payment service provider has the right to end the payer's connection to Autogiro in accordance with the terms that apply between the payer's payment service provider and the payer.